###### SuperCommunity Bank Marketing Executives Peer Group Forum

**Conrad Hotel, Miami, FL**

**February 11-12, 2020**

**AGENDA**

*(Casual Attire, jeans welcome)*

##### Tuesday, February 11th

12:00 p.m. Lunch

 1:00 Roundtable Discussions

Bring 2-3 ideas to share with group

Bring one best practice

Discuss what not to do (disasters)

ADA

 Bring questions you’d like to ask

 2:00 Break

 2:15 Discussions continues

 4:00 Adjourn

 6:00 Dinner off-site\*

##### Wednesday, February 12th

 7:30 a.m. Breakfast: Topics for our next meeting

 8:00 Staffing: FTEs, responsibilities, turnover, training (bring your org chart)

 9:15 Break

 9:30 Merger with fraud: what works and what doesn’t

 10:30 Robotic process automation successes and failures; AI

 11:30 New product/service change risk assessment process

 12:00pm Lunch

 1:00 Communication between BSA and cyber security

 2:15 Internal audit exams – hot topics and issues identified

 3:30 Adjourn

NOTE: Bring the following with enough copies for all attendees

**NEXT MEETING JUNE 23-24, 2020**