**SCB Forums – Commercial Banking Agenda**

Ritz-Carlton Key Biscayne, Miami, FL – December 7 – 8, 2023

(Casual attire; jeans welcome)

**Wednesday, December 6th**

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| 5:45 PM | Meet Anat in the Lobby. Anat’s mobile: (916) 717-1710 |
| 6:00 PM | Optional dinner offsite.\* |

**Thursday, December 7th**

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| 7:30 AM | Breakfast |
| 8:00 AM | Roundtable Discussion   * Bring 2-3 good ideas to share with the group * Bring one best practice * Discuss an example of what not to do (disasters) * Bring questions you’d like to ask |
| 10:00 AM | Break |
| 10:15 AM | Discussion continued |
| 12:00 PM | Lunch |
| 1:00 PM | Best practices for audit awareness |
| 2:30 PM | IAM and asset management |
| 3:30 PM | Adjourn |
| 5:45 PM | Meet in the lobby |
| 6:00 PM | Dinner offsite.\* |

**Friday, December 8th**

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| 7:30 AM | Breakfast – Topics for the next meeting |
| 8:00 AM | Industry framework (FFIEC, ITIL, etc.) |
| 9:45 AM | Break |
| 10:00 AM | Impact of AI and FinTechs |
| 11:00 AM | AI risk and benefits, co-managed services |
| 12:00 PM | Adjourn |

\*Guests are welcome.