|  |  |
| --- | --- |
|  | SuperCommunity Banks Operations Agenda |
|  | The Andaz, Savannah, GAApril 8 – 9, 2024(Casual attire; jeans welcome) |

# [Sunday, April 7th]

|  |  |
| --- | --- |
| [5:45 PM]  | Meet Anat in the Lobby. Anat’s mobile: (916) 717-1710 |
| [6:00 PM] | Option dinner offsite\*. |

# [Monday, April 8th]

|  |  |
| --- | --- |
| [7:30 AM] | Breakfast |
| [8:00 AM] | Roundtable Discussion• Bring 2-3 good ideas to share with the group• Bring one best practice• Discuss an example of what not to do (disasters)• Bring questions you’d like to ask |
| [10:00 AM] | Break |
| [10:15 AM] | FI texting to clients update |
| [11:00 AM] | Key metrics (bring yours\*\*) |
| [12:00 PM] | Lunch |
| [1:00 PM] | Expansion of instant payments (commercial and consumer; product design) |
| [2:30 PM] | Early pay products |
| [3:30 PM] | Adjourn |
| [5:45 PM] | Meet in the lobby.  |
| [6:00 PM] | Dinner offsite\*. |

# [Tuesday, April 9th]

|  |  |
| --- | --- |
| [7:30 AM] | Breakfast – Topics for the next meeting |
| [8:00 AM] | Business online account opening |
| [9:00 AM] | Digitizing customer notices |
| [10:00 AM] | Break |
| [10:15 AM] | Zelle payment dispute changes |
| [11:00 AM] | Leadership |
| [12:00 PM] | Adjourn |

\*Guests are welcome.

\*\*Bring enough copies for everyone.