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|  | SuperCommunity Banks Operations Agenda |
|  | Marriott Long Wharf, Boston, MA  September 28 - 29, 2023  (Casual attire; jeans welcome) |

# [Wednesday, September 27th]

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| [5:45 PM] | Meet Anat in the Lobby. Anat’s mobile: (916) 717-1710 |
| [6:00 PM] | Option dinner offsite\*. |

# [Thursday, September 28th]

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| [7:30 AM] | Breakfast |
| [8:00 AM] | Roundtable Discussion  • Bring 2-3 good ideas to share with the group  • Bring one best practice  • Discuss an example of what not to do (disasters)  • Bring questions you’d like to ask – Have any bank enrolled in RTP or are a pilot for FED NOW? |
| [10:00 AM] | Break |
| [10:15 AM] | Discussion continued |
| [12:00 PM] | Lunch |
| [1:00 PM] | Metrics / Benchmarking & KPIs |
| [2:30 PM] | Cost control initiatives |
| [3:30 PM] | Adjourn |
| [5:45 PM] | Meet in the lobby. |
| [6:00 PM] | Dinner offsite\*. |

# [Friday, September 29th]

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| [7:30 AM] | Breakfast – Topics for the next meeting |
| [8:00 AM] | RTP update |
| [9:00 AM] | Op capacity |
| [10:00 AM] | Break |
| [10:15 AM] | Account opening tools |
| [11:00 AM] | Training best practices |
| [12:00 PM] | Adjourn |

\*Guests are welcome.