###### SuperCommunity Bank Fraud Prevention Peer Group Forum

**Conrad Hotel, Miami, FL**

**February 10-11, 2020**

**AGENDA**

*(Casual Attire, jeans welcome)*

**Sunday, February 9th**

##### 6:00 p.m. OPTIONAL dinner. Meet in the hotel lobby. Anat’s cell number is 916-717-1710.

##### Monday, February 10th

7:30 a.m. Breakfast

8:00 Roundtable Discussions

Bring 2-3 ideas to share with group

Bring one best practice

Discuss what not to do (disasters)

Authentication update

Social engineering/credential stuffing

10:00 Break

10:15 Discussion continues

12:00 Lunch

12:30 E-delivery: what does your digital suite include and what systems are used to monitor fraud

1:15 Fraud governance: 2nd line oversight and responsibility; enterprise-wide fraud management

2:30 Fraud trends you’re observing – what to watch out for in 2020

3:30 Adjourn

5:45 Dinner offsite at NOLA – meet in the lobby

**Tuesday, February 11th**

7:30 Breakfast

8:00 Benchmarking (bring yours)

9:00 Bank-wide fraud risk assessment methodology and resources

10:00 Internal fraud

11:00 New account procedures and metrics, both branch and online; shut-down triggers; post shut-down monitoring

12:00 Adjourn – lunch with BSA attendees (optional)

**NEXT MEETING JUNE 22-23, 2020**