###### SuperCommunity Bank Commercial Loan Process Peer Group Forum

**The Conrad Hotel, New York, NY**

**June 11-12, 2020**

**AGENDA**

*(Casual Attire, jeans welcome)*

##### Wednesday, June 10

##### 6:00 p.m. OPTIONAL Dinner at Hank’s. Meet in the hotel lobby. Anat’s cell number is 916-717-1710.

##### Thursday, June 11

7:30 a.m. Breakfast

8:00 Roundtable Discussions

Bring 2-3 ideas to share with group

Bring one best practice

Discuss what not to do (disasters)

Why automate?

Why did you pick your specific system?

10:00 Break

12:00 Lunch

12:30 Obtaining effective executive sponsorship and project management assistance

1:15 Implementation best practices and traps to avoid

2:00 Break

2:15 Successful rollout and user communication

3:00 Adjourn

5:45 Meet in lobby. Walk to dinner at Hall’s Chop House.

**Friday, June 12**

7:30am Breakfast

8:00 Who do you train? What curriculum (bring yours)

9:00 Worst mistake you made during the entire process? Best application of the system (and why)?

10:00 Break

10:15 Project plan for the coming year

11:00 Q&A

12:00 Adjourn